







## INSIGHT 4

## The winning formula

Every consumer has a need to buy sustainable products, with some exceptions.

The objection to opting for non-sustainable is often the lesser experience, for example with food, or the high price point. Look for products with a unique, improved experience in combination with an (almost) equal price point.

Example: Kratiste's natural climbing poles do not contain any (micro) plastics, which means they provide a better experience. In addition, the plants have more grip, so that the consumer produces more beautiful plants. And they cost the consumer the same as the plastic variant.

## **Benefits**

- Better customer experience +equal price = winning
- Build additional customer loyalty





